DYLAN RIBB

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PROFESSIONAL PROFILE

- Highly adaptable developer and IS/IT professional with over 10 years of experience across many industries including retail, manufacturing, and software. Experience includes managing people, departments, and projects.
- Broad and versatile skill-set that includes many different technical and non-technical areas.
- Thrives in team-oriented and collaborative environments where customer satisfaction and happiness are the primary goals.

CAREER DEVELOPMENT & EXPERIENCE

Smarsh – Portland, OR
Salesforce Developer | 4/2017 to Present

- Act as the primary development resource for the company's Salesforce org.
- Utilize Apex, Visualforce, Lightning, SOQL, Process Builder, and various other Salesforce-related technologies to design, develop, and implement APIs, process automations, unit tests, bug fixes, and other code base improvements.
- Assist with the company's transition from Salesforce Classic to the Lightning Framework by developing Lightning Components using Apex, HTML, JavaScript, and CSS.
- Develop key integrations and APIs for use between internal and external platforms and systems using AWS Technologies (Lambda, SQS, SNS, C#, Golang), Salesforce, and various other platforms.

Schrödinger – Portland, OR
Associate Developer | 11/2016 to 04/2017

- Design, develop, and implement systems improvements and automations for the NetSuite ERP system as part of a team of NetSuite developers.
- Maintain, update, and test internal tools and applications using C#, ASP.NET MVC, SQL Server, and Visual Studio.
- Resolve user issues and requests submitted via JIRA ranging from usability improvements to critical systems failures.
- Improve existing legacy JavaScript codebase by implementing best practices and design patterns while also updating features from SuiteScript version 1.0 to SuiteScript version 2.0. Implement new features using JavaScript, TypeScript, and other programming languages.

Head In The Cloud – Bend, OR (Remote)
NetSuite Developer | 08/2016 to 11/2016

- Provided development, consulting, and integration services and solutions for the NetSuite ERP system.
- Leveraged my knowledge of REST, JavaScript/TypeScript, XML, Software Development, Integration Technologies, and other technical skills to enable our clients' business to automate processes and improve overall ERP system usability and efficiency.

Hydro Flask – Bend, OR
Manager, Information Systems & Technology | 06/2015 to 08/2016

- Managed people and technology across the organization to help the company scale and continue its fast-paced growth.
- Maintained the company's cloud-based infrastructure consisting of various applications and technologies, including AWS (EC2/EBS, RDS, ELB, VPC, Route53), NetSuite OneWorld, Box.com, and Office365.
- Earned the company's "Hydro Hero of the Year" award in 2015 for providing outstanding quality of work, service, support, and by living the company's core values.

Systems Analyst | 11/2014 to 06/2015

- Worked with team members from multiple departments to analyze, design, and develop systems-based solutions to a number of challenges facing a quickly growing company using the NetSuite ERP system.
- Helped create and implement development standards and a code review process for the company's rapidly growing codebase resulting in fewer bugs and more stable releases.Designed and developed ERP customizations using JavaScript and CoffeeScript that enable users to process orders and assist customers more easily.
- Designed and developed automations for the company's commission payout process, resulting in a 33% reduction in labor hours necessary to process commission payments.

Head In The Cloud – Portland, OR (Remote – Part-Time)
Solutions Provider/NetSuite Developer | 05/2014 to 06/2015

- Designed and developed systems integrations and automations for NetSuite and other systems using SuiteScript, JavaScript, CoffeeScript, and other languages and frameworks.
- Redesigned and developed the company website using Python, HTML, CSS, and JavaScript with an emphasis on improved user experience.

Lightspeed Technologies – Tualatin, OR
IT Support & Systems Analyst | 09/2013 to 11/2014

- Administered and customized Lightspeed's implementation of the NetSuite CRM and ERP system, including custom logic and report development in JavaScript, bug fixes, and other troubleshooting and support.
- Designed and developed a back-end integration for NetSuite for an eCommerce website using JavaScript and CoffeeScript.
- Designed and implemented a system to sync Lightspeed's internal phone call data with NetSuite using FreeBSD, Python, MySQL, and JavaScript, enabling the company to track and analyze phone call metrics within NetSuite.

DataWing Software – Portland, OR
Customer Support Analyst | 08/2012 to 08/2013

- Provided customer service, training, and end-user support for health care software on Windows 7 and XP via phone, email, and remote sessions using Microsoft Office, Microsoft SQL Server, Microsoft Access, and GoToAssist.
- Implemented weekly meetings resulting in improved customer support processes and increased cross-department collaboration.

EDUCATION

Graduated with honors from Portland State University – Portland, OR
Bachelor of Science in Philosophy

Graduated with honors from College Of The Siskiyous – Weed, CA
Associate of Arts in General Studies
Certificate in Electronic Media & Communications

SKILLS & Certifications

Certifications: AWS Certified Developer – Associate; Salesforce Certified Platform Developer I; NetSuite Certified ERP Consultant

Tools & Systems: Amazon Web Services, NetSuite, Salesforce, Node.js, Git, JIRA, Microsoft Office, Microsoft SQL Server, SQL Server Management Studio, MySQL, Microsoft Azure

Programming Languages & Frameworks: *Proficient*: HTML, CSS, JavaScript, C#, TypeScript, SQL, Python, Apex (Salesforce), Salesforce Lightning, Flask*; Some Knowledge*: Ruby, XML, Golang, Ruby on Rails